

Claims Report for the Year 2024

In the calendar year 2024, Cromwell a. s. recorded a total of **1,725 claims**, representing a ratio of **0.000095** in relation to delivered shipments. Of these, **1,425 cases** were acknowledged as either justified or disputable, corresponding to a ratio of **0.000078**.

All submitted claims were resolved within 30 days from the date of submission. No compensation claims were filed against the company in accordance with the Postal Terms and Conditions.

JUDr. Branislav Nikolíni
Member of the Board
Cromwell a. s.

